



# Refund Application

Please complete your details below, to apply for a refund on your Easyrider card.  
When completed, please return to us at:

**Refunds Department**  
**Nottingham City Transport, Travel Centre,**  
**5 South Parade, Nottingham NG1 2JS**

Upon receipt of your Refund Application Form we will consider your request, but please note refunds are not guaranteed, as outlined in the Easyrider card Conditions of Use and Issue.

Refunds are not available on cards issued with 7 days or less.  
A 10% administration charge (off the refund value) will be deducted.

Date:	Name:	
Address:		Postcode:
Contact telephone number:		
Your Easyrider card number:		
Reason for refund request:		
Date you wish your card to expire:		
Name and Address you wish the cheque to be made payable to:		

Please allow up to 10 working days for your application to be processed.

## OFFICE USE ONLY

Card type:	Card held at TC <input type="checkbox"/>	CHQ and Letter to Customer <input type="checkbox"/>
Card no:	New Expiry: / /	Card Returned <input type="checkbox"/>
Serial No:	CHQ Requested <input type="checkbox"/>	Days Left:
Expiry Date:	Date: / /	Day Rate: £
Date Purchased:	CHQ No:	Refund Value: £
Other:	Amount: £	Admin Charge (10%): £
	CHQ Returned from PSD <input type="checkbox"/>	Refund: £