



Nottingham City
Transport
WWW.NCTX.CO.UK
0115 950 60 70

**UNI STUDENT
TRAVEL**

Nottingham City Transport Easyrider and University ID Refund Application Form

To apply for a refund, please complete your details below.

Date:	Name:
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Address:	Postcode:
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Email address:

Telephone number:

Your Easyrider or University ID card number:
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Reason for Refund Request:

I am applying for:													
<input type="checkbox"/> A full refund on the unused travel	I last used my card on: <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y						
D	D	M	M	Y	Y								
	<i>If you do not know the exact date, write 'last used date'</i>												
<input type="checkbox"/> A partial refund on a period of travel I could not use													
I last used my card on: <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	I restarted using my card on: <table border="1"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y
D	D	M	M	Y	Y								
D	D	M	M	Y	Y								

Partial refunds are available for a period of travel where a card cannot be used and is consistent with typical card usage for the cardholder. Refunds will not be processed for ad hoc individual days where the card has not been used.

Please choose your method of refund:																									
<input type="checkbox"/> Refund to a debit or credit card																									
Card Number: <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																					Expiry Date: <table border="1"><tr><td></td><td></td><td></td><td></td></tr></table>				
<input type="checkbox"/> Cheque																									
Name and address you wish cheque to be made payable to:																									

Please turn over the page



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Please allow up to 10 working days for your refund application to be processed and assessed, in accordance with the Easyrider Terms and Conditions. When we process your refund application, we will check your card usage and history and this will determine the value of your refund.

Signature:

Please scan or take a photo of this form and email it to travelcentre@nctx.co.uk or post it to Nottingham City Transport, Travel Centre, 5 South Parade, Nottingham, NG1 2JS

Please allow up to 10 working days for your application to be processed.

OFFICE USE ONLY

Card type:

Card held at TC

CHQ and Letter to Customer

Card no:

New Expiry: / /

Card Returned

Serial No:

CHQ Requested

Days Left:

Expiry Date:

Date: / /

Day Rate: £

Date Purchased:

CHQ No:

Refund Value: £

Other:

Amount: £

CHQ Returned from PSD

Refund: £